



Strategic Plan

2016 - 2019



Mission

To deliver outstanding pension
and investment services to
Nova Scotia's
public sector pension plans

Vision

To improve the
retirement future of
Nova Scotia's public sector

Values

- ✓ **Commitment:** to provide the highest quality service
- ✓ **Trust:** to act with integrity and to make sound decisions
- ✓ **Respect:** to show consideration to our members and our colleagues
- ✓ **Expertise:** to build and retain a diverse and talented team
- ✓ **Collaboration:** to build mutually beneficial relationships

Key Strategic Objectives

1. **Member Services** – enable plan members to make well-informed decisions about their retirement in a climate of openness and transparency
2. **Growth and Innovation** - take advantage of opportunities which will grow plans and enhance value for members and trustees
3. **Operational Efficiency** - create efficiencies, reduce risk, increase productivity and support enhanced access to information
4. **People** - develop talent to meet our future organizational needs and to ensure we have the right people in the right jobs at the right time