

2022-2025 NS Pension Strategic Plan

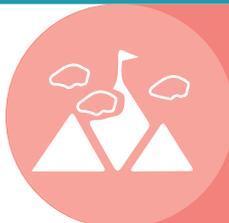
Our Vision

To strengthen the retirement future of Nova Scotians



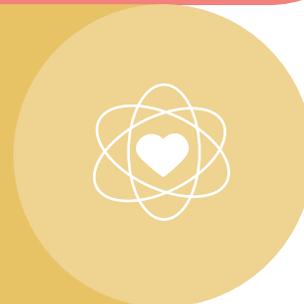
Our Mission

To provide outstanding pension services



Our Values

- Commitment: to provide the highest quality service
- Trust: to act with integrity and to make sound decisions
- Respect: to show consideration to our members and our colleagues
- Expertise: to build and retain a diverse and talented team
- Collaboration: to build mutually beneficial relationships

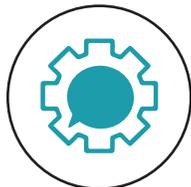


Our Key Strategic Objectives



Client Service: anticipate and respond to the changing retirement landscape

- provide comprehensive, expert support to our clients
- broaden education and promote retirement planning
- adapt investment strategies to meet shifting challenges



Operational Excellence: create efficiencies and manage risk

- continually improve the way we do business
- foster a risk-aware and risk-responsible culture



Value Leadership: champion solutions that enhance sustainability

- leverage existing relationships and seek beneficial new ones
- always strive for meaningful results that have practical utility
- seek value in everything we do without sacrificing quality



People: have the right people in the right jobs at the right time

- provide a desirable place to work
- forecast future resource needs
- enable and develop our people
- ensure roles remain relevant and impactful